

## T's & C's

# Oxon Tubs

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## Payment

Payment of the hiring fee must be paid at least 3 days in advance of our arrival. Setup of the hot tub will not commence until payment has been received. The hiring fee is payable via bank transfer to the account below. The damage deposit can either be paid with the hiring fee or in cash on our arrival.


A damage deposit will be requested for the hiring of our kit and will be returned to the customer if the hot tub/equipment is collected by us in the same condition it was provided in. We have the right to withhold all/ part of this deposit if the hot tub or other rented equipment is not returned in the state in which it was provided. We will run checks both before and after deconstructing the hot tub to check this.

If you have a discount or promotional code please note that you can only apply one of these per booking.

## Space and set up requirements

The customer must have at least 2 meters by 2 meters of flat, hard ground for the hot tub to be situated on - preferably this would be a patio or a wooden platform, but a flat piece of grass would suffice. The area will also need to be no more than 7 feet away from the nearest electrical mains outlet. We do not recommend the use of extension cables and we will not use them for the set up of the hot tubs. The hot tub must remain plugged in for the entirety of the hire to keep up to temperature and to run the filter and pump.

We need access to a power socket and a tap to fill the hot tub, use of a hot tap makes the setup of the tub quicker, and we do have the facilities to divert water from an inside tap to fill the tub. The tub takes between 60 and 90 minutes to be installed and filled, depending on the customer's water pressure. To get to temperature, the tub needs at least 12 hours to heat up from a cold tap, but only 2 hours from a hot tap. The water is treated with chlorine and other chemicals, so must not be entered by any person for at least 3 hours after installation. We do not accept any liability for any injuries obtained by any person or persons entering the hot tub outside of our recommendations.



Draining and fully deflating the hot tub takes between 60 and 90 minutes.

## Hot Tub Requirements and Recommendations

We require one adult (18 years or older) to be present at set up and take down to ensure the full understanding of the rules and regulations of the tub, as well as the pump functions and water management during the hire.

The recommended maximum capacity of the tub is

- 3 adults for the St Lucia
- 4 adults for the Miami
- 6 adults for the Vegas

Please do not exceed these recommendations.

Please do not wear shoes or any other type of footwear inside of the hot tub (unless medically advised by your doctor). Please ensure that you brush your feet off before entering the tub, to ensure no debris is carried with you into the water, as this can damage the pump.

Please ensure that all children under 18 are accompanied by an adult at all times when using the hot tub. Any child that wears a floatation device when in a swimming pool should also do so in the hot tub.

We do not accept any liability for any injuries obtained by any person or persons regarding the hot tub, or other equipment rented from Oxon Tubs.

## Hot Tub booking and canceling

### Booking

You may either fill out the booking form yourself or request Oxon Tubs to fill out the form for you. The online form must be filled out correctly to the best of your knowledge. The online booking form must be completed 3 working days before your chosen date. The online booking form will ask for a picture of a photo ID, this must be in date and must be a legal ID eg, driver's license, or passport.

### Cancellation policy

If you wish to cancel your booking please email us (Oxon.Tubs@gmail.com) with your booking number and let us know that you wish to cancel. You must give at least 48 hours notice of cancellation from your initial booking date. If this is not given, we have the right to not provide a refund on the hiring fee.